BEKO

installation, operation & food storage instructions

GNEV220S

get the best from your new refrigerator

Please read this manual first!
Dear Customer,

We hope that your product, which has been produced in modern plants and checked under the most meticulous quality control procedures, will provide you with years of good service.

For this, we recommend you to carefully read the entire manual of your product before using it and keep it at hand for future references.

This manual

- Will help you use your appliance quickly and safely.
- Read the manual before installing and operating your product.
- Follow the instructions, especially those for safety.
- Keep the manual in an easily accessible place as you may need it later.
- Besides, read also the other documents provided with your product.

Please note that this manual may be valid for other models as well.

Symbols and their descriptions
This instruction manual contains the following symbols:

ⓘ Important information or useful usage tips.

⚠ Warning against dangerous conditions for life and property.

⚠ Warning against electric voltage.

This product bears the selective sorting symbol for waste electrical and electronic equipment (WEEE).
This means that this product must be handled pursuant to European Directive 2002/96/EC in order to be recycled or dismantled to minimize its impact on the environment. For further information, please contact your local or regional authorities.

Electronic products not included in the selective sorting process are potentially dangerous for the environment and human heatlh due to the presence of hazardous substances.

CONTENTS

1 Your Refrigerator 3

2 Warnings 4

ELECTRICAL REQUIREMENTS 5
WARNING! THIS APPLIANCE MUST BE EARTHED 5
ENERGY SAVING TIPS 6

3 Installation 7

Points to be considered when re-transporting your refrigerator 7
Before operating your refrigerator 7
Electric connection 7
Disposing of the packaging 8
Disposing of your old refrigerator 8
Placing and Installation 8
Floor balance adjustment 9
Adjusting the gap between the upper door 11

4 Preparation 12

5 Using your refrigerator 13

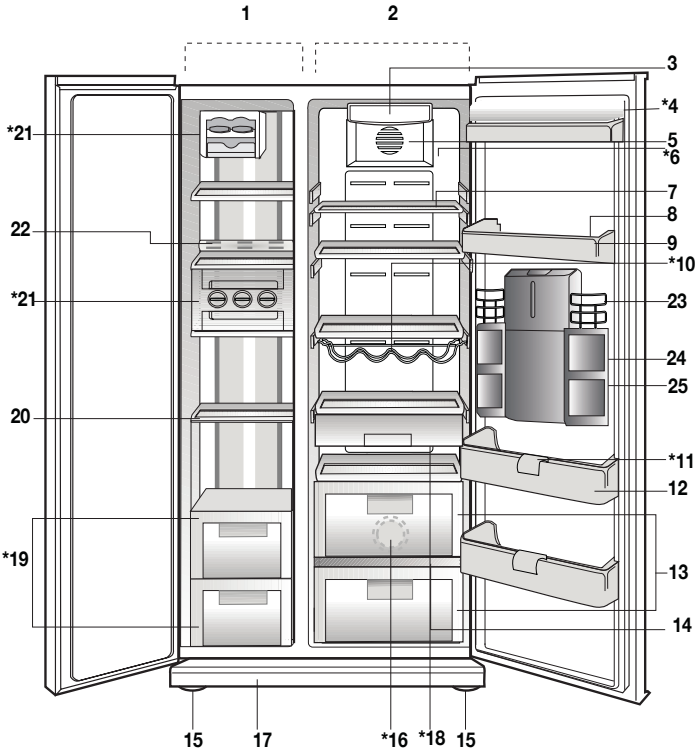
Indicator Panel 13
Setting the fridge compartment temperature 14
Setting the freezer compartment temperature 14
Fast Freeze function 14
Quick cool function 15
Egg tray 15
Sliding Body Shelves 15
Multi-purpose Shelf, Canned Drink and Shelter 16
Blue light 16
Crisper humidity control sliders 16
Ion: 16
Recommendations for preservation of frozen food 17
Defrosting 17
Replacing the Interior Light Bulb 17
Using the Icematic 20
Chiller compartment 20
Water Dispenser 21

6 Cleaning and care 23

Protection of plastic surfaces 23

7 Recommended solutions for the problems 24

1 Your Refrigerator



1. Freezer compartment
2. Fridge compartment
3. Fridge compartment interior light
4. Butter & Cheese shelf
5. Fan
6. Ioniser
7. Fridge compartment glass shelves
8. Egg tray
9. Fridge compartment door racks
10. Wine cellar
11. Bottle holder
12. Bottle shelves
13. Crisper compartments
14. Crisper cover
15. Adjustable front legs
16. Blue light
17. Ventilation lid
18. Chiller compartment
19. Freezer compartment drawers
20. Freezer Compartment glass shelves
21. Twist & Serve Ice Cube Trays
22. Freezer compartment interior light
23. Shelter
24. Multi-purpose shelf
25. Water Dispenser

* OPTIONAL

Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

2 Warnings

•DO NOT connect your appliance to the electricity supply until all packing and transit protectors have been removed.

• Leave to stand for at least 4 hours before switching on to allow compressor oil to settle if transported horizontally.

• If you are discarding an old refrigerator with a lock or latch fitted to the door, disable the lock/latch, ensure that it is left in a safe condition to prevent the entrapment of young children.

• This fridge/freezer must only be used for its intended purpose i.e the storing and freezing of edible foodstuff.

• Do not dispose of the appliance on a fire. At **BEKO**, the care and protection of our environment is an ongoing commitment. This appliance which is among the latest range introduced is particularly environment friendly. Your appliance contains non CFC / HFC natural substances in the cooling system (Called R600a) and in the insulation (Called cyclopentane) which are potentially flammable if exposed to fire. Therefore, take care not to damage, the cooling circuit / pipes of the appliance in transportation and in use. In case of damage do not expose the appliance to fire or potential ignition source and immediately ventilate the room where the appliance is situated.

• We suggest you contact your local authority for disposal information and facilities available.

• See Installation Instructions on on page 8 for information on suitable location.

• To obtain the best possible performance and trouble free operation from your appliance it is very important to carefully read these instructions.

• On delivery, check to make sure that the product is not damaged and that all the parts and accessories are in perfect condition.

• Ensure that the plug remains readily accessible. Do not use multiple adapter bar or extension cable.

• Failure to observe these instructions may invalidate your right to free service during the guarantee period.

• Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

• Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

• Do not damage the refrigerant circuit.

• Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

• We suggest you keep these instructions in a safe place for easy reference.

• This appliance is not intended for use by persons (including children)

with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

• Children should be supervised to ensure that they do not play with the appliance.

ELECTRICAL REQUIREMENTS

Before you insert the plug into the wall socket make sure that the voltage and the frequency shown on the rating plate inside the appliance corresponds to your electricity supply.

Rating label is on the left hand side of fridge inner liner.

We recommend that this appliance be connected to the mains supply via a

suitable switched and fused socket. The appliance must be positioned so that the plug is accessible.

Should the mains lead of the appliance become damaged or should it need

replacing at any time, it must be replaced by a special purpose made mains lead which can only be obtained from a BEKO Authorised Service Agent.

WARNING! THIS APPLIANCE MUST BE EARTHED

If the fitted moulded plug is not suitable for your socket, then the plug should be cut off and an appropriate plug fitted. Destroy the old plug which is cut off as a plug with bared cord could cause a shock hazard if inserted into a socket elsewhere in the house.

The moulded plug on this appliance incorporates a 13 A fuse. Should the fuse need to be replaced an ASTABEAB approved BS 1362 fuse of the same rating must be used. Do not forget to refit the fuse cover. In the event of losing the fuse cover the plug must not be used until a replacement fuse cover has been fitted. Colour of the replacement fuse cover must be the same colour as that visible on the pin face of the plug. Fuse covers are available from any good electrical store.

IMPORTANT! FITTING A DIFFERENT PLUG

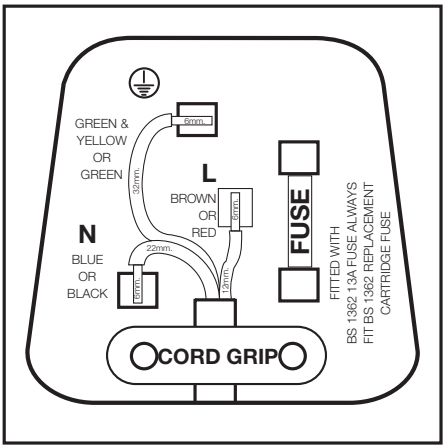
As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug proceed as follows: (See diagram).

1. Connect the green-yellow or green (Earth) wire to the terminal in the plug marked 'E' or with the symbol ⏚ or coloured green and yellow or green.

2. Connect the blue (Neutral) wire to the terminal in the plug marked 'N' or coloured black.

3. Connect the brown (Live) wire to the terminal in the plug marked 'L' or coloured red.

With alternative plugs a 13 A fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.



ENERGY SAVING TIPS

1- Ensure your appliance is installed in a well ventilated area.

2- Ensure the time between buying chilled/frozen food and placing them in your appliance is kept to a minimum, particularly in summer. We recommend you use a cool bag or a special carrier bag to carry frozen food.

3- Do not leave the door (s) of your appliance open longer than necessary and ensure they are closed properly after each opening.

4- Defrost frozen food in the fridge compartment, so that frozen food acts as an ice pack to assist cooling in the fridge.

3 Installation

Please remember that the manufacturer shall not be held liable if the information given in the instruction manual is not observed.

Points to be considered when re-transporting your refrigerator

1. Your refrigerator must be emptied and cleaned prior to any transportation.
2. Shelves, accessories, crisper and etc. in your refrigerator must be fastened securely by adhesive tape against any jolt before repackaging.
3. Packaging must be tied with thick tapes and strong ropes and the rules of transportation printed on the package must be followed.

Always remember...

Every recycled material is an indispensable source for the nature and for our national resources.

If you wish to contribute to recycling the packaging materials, you can get further information from the environmental bodies or local authorities.

Before operating your refrigerator

Before starting to use your refrigerator check the following:

1. Is the interior of the refrigerator dry and can the air circulate freely in the rear of it?
2. Clean the interior of the refrigerator as recommended in the “Maintenance and cleaning” section.
3. Plug the refrigerator into the wall outlet. When the door is open the respective interior light will come on.
4. You will hear a noise as the compressor starts up. The liquid and gases sealed within the refrigeration system may also give rise to noise, even if the compressor is not running and this is quite normal.
5. Front edges of the refrigerator may feel warm. This is normal. These areas are designed to be warm to avoid condensation.

Electric connection

Connect your refrigerator to a grounded socket which is being protected by a fuse with the appropriate capacity.

Important:

⚠ The connection must be in compliance with national regulations.

⚠ The power cable plug must be easily accessible after installation.

⚠ Voltage and allowable fuse protection are specified in the “Technical Specifications” section.

⚠ The specified voltage must be equal to your mains voltage.

⚠ Extension cables and multiway plugs must not be used for connection.

⚠ A damaged power cable must be replaced by a qualified electrician.

⚠ The appliance must not be operated before it is repaired! There is danger of electric shock!

Disposing of the packaging

⚠The packing materials may be dangerous for children. Keep the packing materials out of the reach of children or dispose them of by classifying them in accordance with the waste instructions. Do not dispose them of along with the normal household waste.

The packing of your refrigerator is produced from recyclable materials.

Disposing of your old refrigerator

Dispose of your old machine without giving any harm to the environment.

⚠ You may consult your authorized dealer or waste collection center of your municipality about the disposal of your refrigerator.

⚠ Before disposing of your refrigerator, cut out the electric plug and, if there are any locks on the door, make them inoperable in order to protect children against any danger.

Placing and Installation

⚠ Caution: Never plug the refrigerator into the wall outlet during installation. Otherwise, risk of death or serious injury may arise.

⚠ If the entrance door of the room where the refrigerator will be installed is not wide enough for the refrigerator to pass through, than call the authorised service to have them remove the doors of your refrigerator and pass it sideways through the door.

1. Install your refrigerator to a place that allows ease of use.

2. Keep your refrigerator away from heat sources, humid places and direct sunlight.

3. There must be appropriate air ventilation around your refrigerator in order to achieve an efficient operation. If the refrigerator is to be placed in a recess in the wall, there must be at least 5 cm distance with the ceiling and at least 5 cm with the wall.

If the floor is covered with a carpet, your product must be elevated 2.5 cm from the floor.

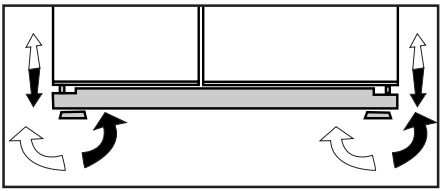
4. Place your refrigerator on an even floor surface to prevent jolts.

5. Do not keep your refrigerator in ambient temperatures under 10°C.

Floor balance adjustment

If your refrigerator is unbalanced;

You can balance your refrigerator by turning the front legs of it as illustrated in the figure. (See Figure A) The corner where the leg exists is lowered when you turn in the direction of black arrow and raised when you turn in the opposite direction. Taking help from someone to slightly lift the refrigerator will facilitate this process.

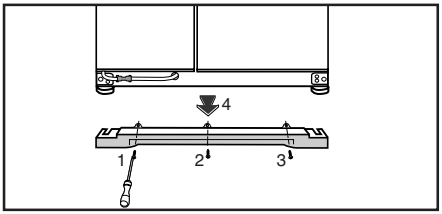


(A)

Door height adjustment

In case there is a problem with the alignment of the doors with respect to each other, they may be re-aligned vertically in the order given below. Ensure that door shelves are empty when adjusting the door height.

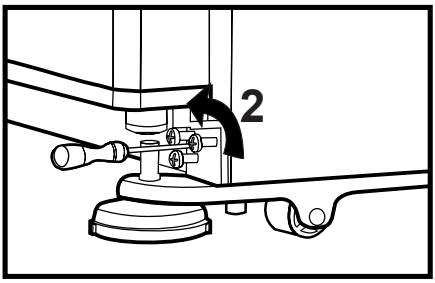
1. Remove the lower ventilation cover by unscrewing its screws as shown in the figure below. (See Figure B)



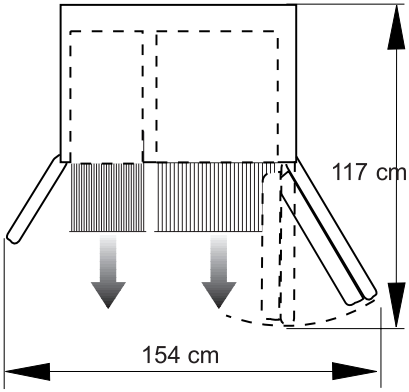
(B)

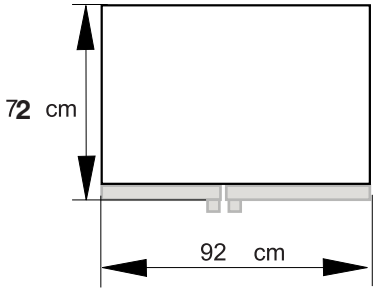
2. Loosen the three screws of the hinges of the lower door, which you wish to escalate, with the help of a screwdriver as shown in the figure below. (Do not remove completely)

(See Figure C)



(C)

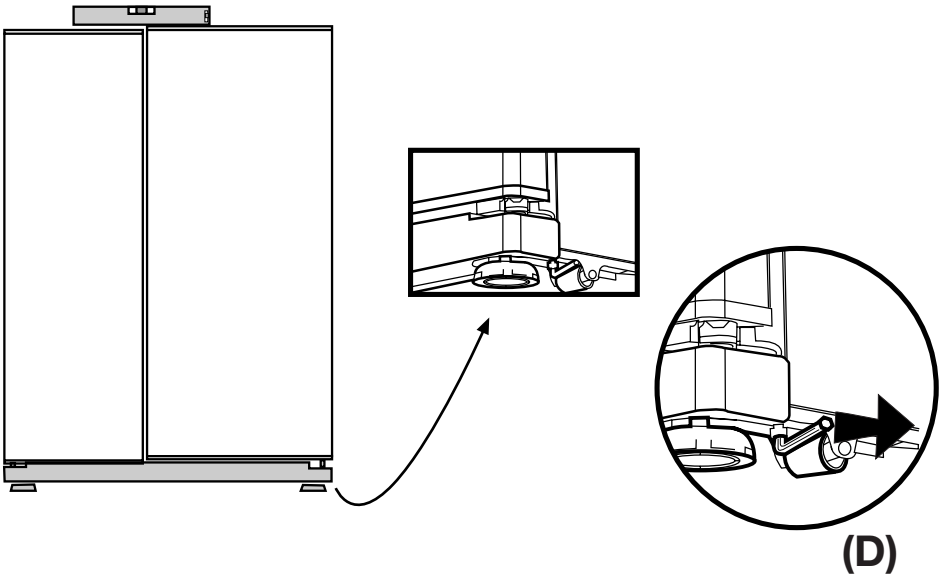




• If the freezer compartment door is lower than the fridge compartment door, bring them to the same level by turning the turning the elevation screw on the freezer compartment side in the direction of arrow using a M6 Allen wrench as illustrated in Figure D.

• If the freezer compartment door is higher than the fridge compartment door, bring them to the same level by turning the elevation screw on the freezer compartment side in the direction of arrow using a M6 Allen wrench as illustrated in Figure D.

After bringing the doors to the same level by elevating the front part with the aid of the elevation screws,ensure the doors of the refrigerator shall close properly. If the doors do not close properly, this might adversely affect the efficiency of the refrigerator.

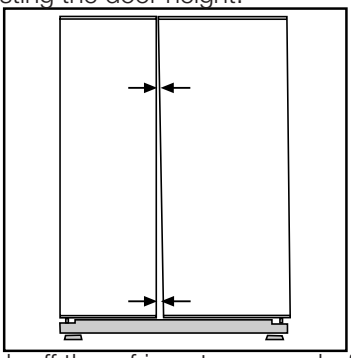


(D)

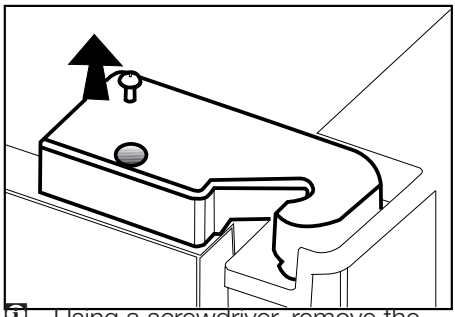
Adjusting the gap between the upper door

You can adjust the gap between the fridge compartment doors as illustrated in the figures.

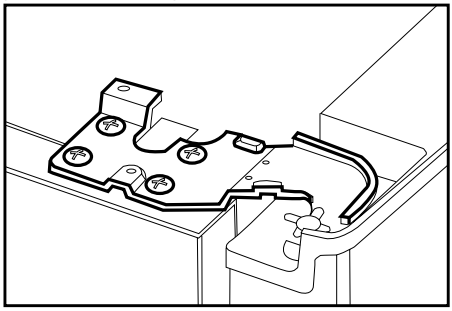
Door shelves should be empty when adjusting the door height.



Switch off the refrigerator power before removing hinge covers

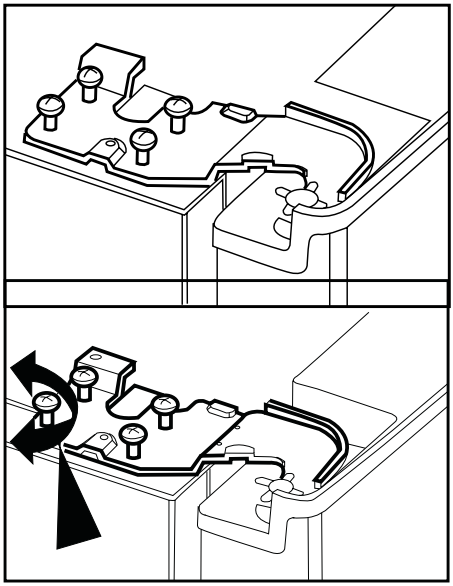


Using a screwdriver, remove the screw of upper hinge cover of the door you want to adjust.

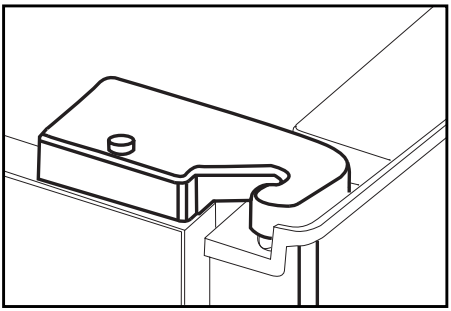


Adjust the door appropriately as you desire by loosing the screws.

Fix the door you have adjusted by tightening the screws without changing the position of the door.



Replace the hinge cover and fix with the screw.



4 Preparation

- Your refrigerator should be installed at least 30 cm away from heat sources such as hobs, ovens, central heater and stoves and at least 5 cm away from electrical ovens and should not be located under direct sunlight.

- The ambient temperature of the room where you install your refrigerator should at least be 10°C. Operating your refrigerator under cooler conditions than this is not recommended with regard to its efficiency.

- Please make sure that the interior of your refrigerator is cleaned thoroughly.

- If two refrigerators are to be installed side by side, there should be at least 2 cm distance between them.

- When you operate your refrigerator for the first time, please observe the following instructions during the initial six hours.

  - The door should not be opened frequently.

  - It must be operated empty without any food in it.

  - Do not unplug your refrigerator. If a power failure occurs out of your control, please see the warnings in the “Recommended solutions for the problems” section.

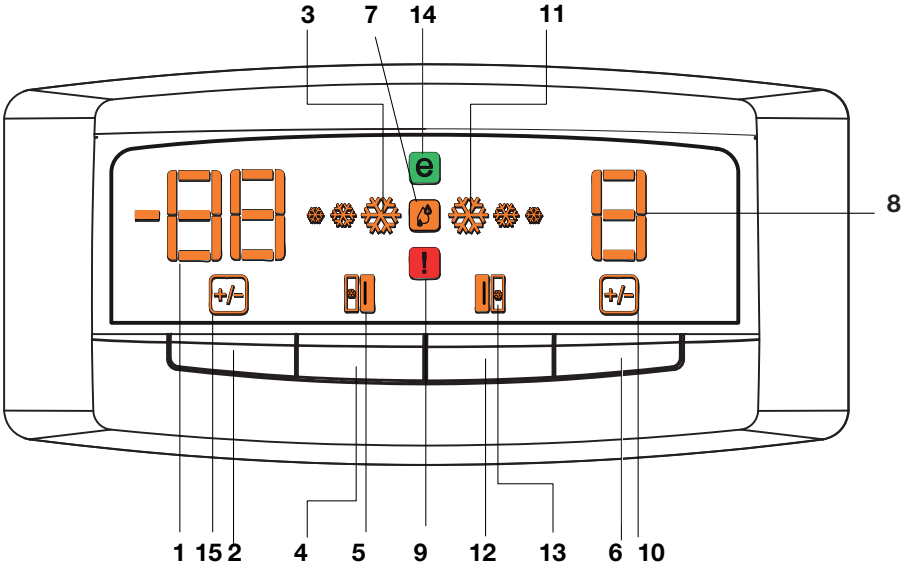
- Original packaging and foam materials should be kept for future transportations or moving.

5 Using your refrigerator

Indicator Panel

Indicator panel aids in using your refrigerator with its audio and visual functions.

This panel allows you to start and use all functions of your refrigerator without opening its doors since the panel is located on the outer side of the freezer compartment door.



1. Freezer compartment temperature setting indicator
2. Freezer compartment temperature setting button
3. Fast Freeze indicator
4. Fast Freeze Button
5. Freezer door open indicator
6. Fridge compartment temperature button
7. High humidity indicator
8. Fridge Compartment Temperature Setting Indicator
9. Error indicator
10. Fridge compartment temperature change indicator
11. Quick cool indicator
12. Quick cool button
13. Fridge compartment door open indicator
14. Economy mode
15. Freezer compartment temperature change indicator

Setting the fridge compartment temperature

When you want to change your refrigerator's temperature settings, you need to press the **"Fridge compartment temperature adjustment button"** to make the fridge compartment temperature adjustment. The fridge compartment temperature can be set to cooler degrees every time you press on the button (such as 8, 6, 4, 2, 8, …).

Setting the freezer compartment temperature

When you want to change your refrigerator's temperature settings, you need to press the **"Freezer compartment temperature adjustment button"** to make the freezer compartment temperature adjustment. The freezer compartment temperature can be set to cooler degrees every time you press on the button (such as, -18, -20, -22, -24, -18, …).

Fast Freeze function

You can use this function of your refrigerator to rapidly freeze the food you put into the freezer compartment for the first time or to obtain ice more quickly. If you want to keep your food frozen for a long period, first apply the fast freeze function to them. Fast freeze is the healthiest way of keeping the food for a long time. Temperature of your refrigerator's freezer compartment drops down to -27°C during fast freeze process. You must read Part 4 carefully before applying fast freeze process to your food.

When you want to use the **"Fast Freeze"** function, press the fast freeze button. Fast freeze indicator lights up when you press the button. Freezer Compartment Temperature Adjustment Indicator turns to -27°C. While fast freeze function is activated, this compartment reaches colder degrees than the adjusted values and all of the freezer compartment temperature indicators may light up. Fast Freeze function lasts for maximum 24 hours. Your refrigerator will automatically exit the fast freeze mode once the fast freeze process is completed, fast freeze indicator lamp will go off and the refrigerator will turn back to the previously adjusted temperatures. Freezer compartment temperature indicators will gradually go off until the adjusted temperature value is attained.

If you have unintentionally switched your refrigerator to fast freeze mode or if you want to cancel the process, just press the **"Fast Freeze"** button again to exit the fast freeze mode.

If you want to freeze large amounts of fresh food, press the fast freeze button 24 hours before putting the food into the freezer compartment.

Quick cool function

This function can be used for food placed in the fridge compartment and desired to be cooled down rapidly. Press quick cool button to activate the function. During this process, the quick cool indicator will light up and fridge compartment temperature adjustment indicator will turn into 1°C. While quick cool function is activated, this compartment reaches colder degrees than the adjusted values. Meanwhile, all of the temperature indicators of the fridge compartment may light up. Quick cool process will take about 2 hours and at the end of this period, the quick cool indicator lamp will go off, and the refrigerator will turn back to the previously adjusted temperatures.

Egg tray

You can install the egg holder to the desired door or body shelf.

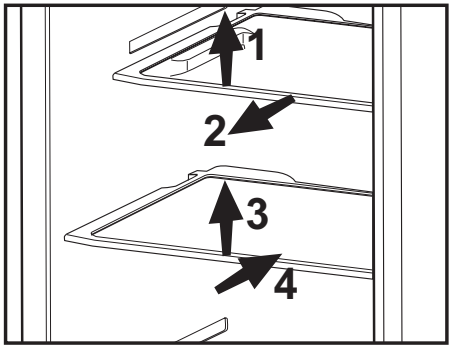
Never store the egg holder in the freezer compartment

Sliding Body Shelves

Sliding body shelves can be pulled by slightly lifting up from the front and moved back and forth. They come to a stop point when pulled towards front to allow you reach the foods placed at the back of the shelf; when it is pulled after slightly lifted upwards at the second stop point, the body shelf will be released.

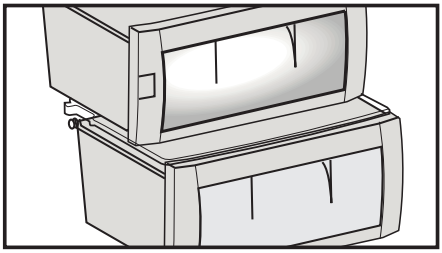
The shelf should be hold tightly from the bottom as well in order to prevent it from tipping over. The body shelf is placed on the rails at the sides of the refrigerator body by bringing it to one lower or one upper level.

The body shelf should be pushed backwards to seat it completely.



Blue light

Foodstuff stored in the crispers that are enlightened with a blue light continue their photosynthesis by means of the wavelength effect of blue light and thus, preserve their freshness and increase their vitamin content.



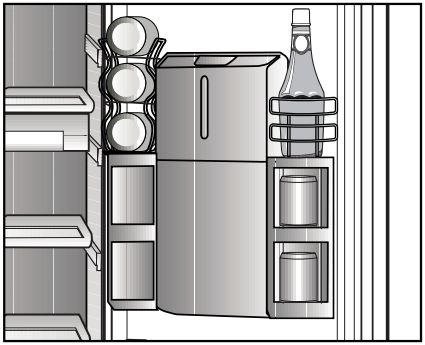
Multi-purpose Shelf, Canned Drink and Shelter

(May not be available in some models.)

• You may use your multi-purpose shelf for foods in appropriate dimensions as seen in the figure.

• You may use this compartment to preserve foods and drinks that can fit into the shelter. (Ketchup, mayonnaise, etc.)

• You may use the canned drink shelf by laying your beverages horizontally.

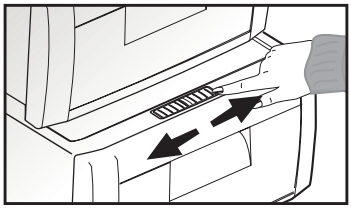


Crisper humidity control sliders

Crisper of your refrigerator is designed specially to keep your vegetables freshly without loosing their humidity. Cold air circulates basically around the crisper and the amount of the cold air passing through the crisper is controlled by the sliders on the front side of the crisper cover.

You can adjust the humidity control sliders to a suitable position according to the humidity and cooling condition of your food in the crisper.

If you want your food in the crisper to cool more, open the holes of the humidity control sliders and if you want them to cool less and keep their humidity for a longer time, close the holes.



Ion:

Air is ionized by means of the ionizer system in the fridge compartment air duct. Thanks to this system, air-borne bacteria and particles that cause odor are removed.

Recommendations for preservation of frozen food

• Prepacked commercially frozen food should be stored in accordance with the frozen food manufacturer's instructions for a **** (4 star) frozen food storage compartment.

• To ensure that the high quality supplied by the frozen food manufacturer and the food retailer is maintained, following points should be noted:

1.Put packets in the freezer as quickly as possible after purchase.

2.Ensure that contents are labelled and dated.

3. Make sure that the "Use By", "Best Before" dates on the packaging are not expired.

If there is a power failure do not open the freezer door. Even if the power failure lasts up to the time specified on Type Label (inside left of the refrigerator), frozen food will not be affected. In case the failure lasts longer, the food must be checked and when necessary, must be consumed immediately or must be frozen after cooked.

Defrosting

The fridge and freezer compartments defrost automatically.

Replacing the Interior Light Bulb

Should the light fail to work, proceed as follows:

1. Switch off at the socket outlet and pull out the mains plug.

Remove all shelves and drawers for easy access.

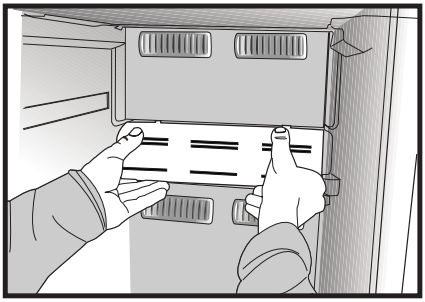
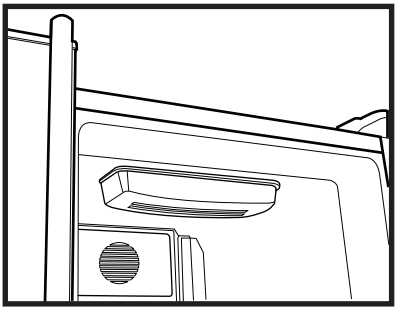
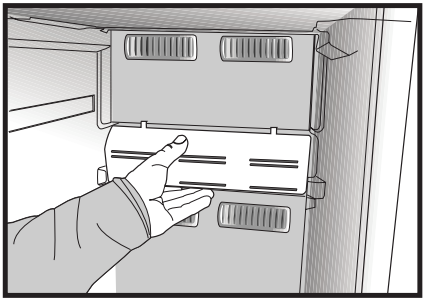
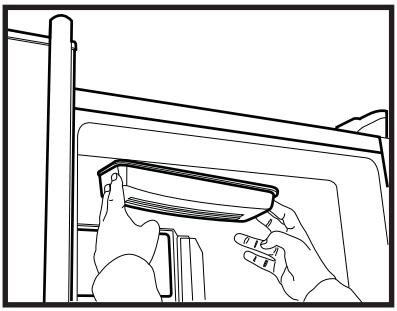
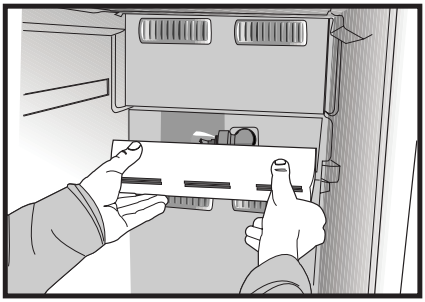
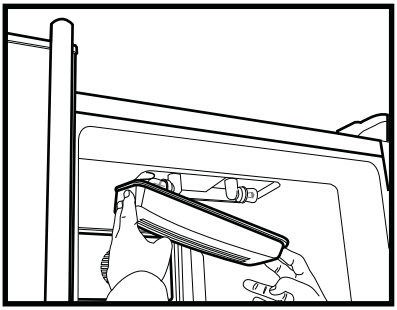
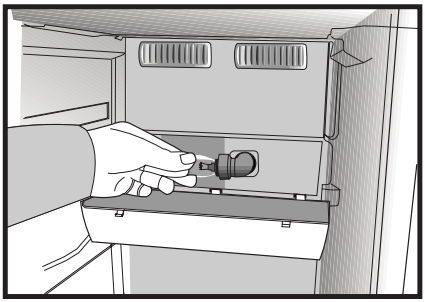
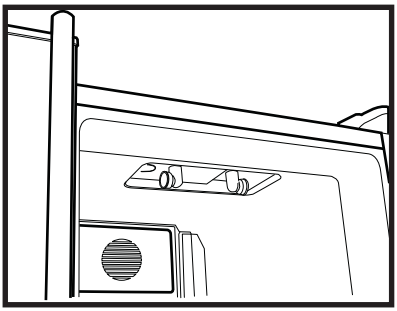
2. Illumination covers in freezer and fridge sections are opened by pressing by hand; first release one side and then the other by pressing on the sides as shown in the figures.

3. First check that the bulb has not worked loose by ensuring that it is screwed securely in the holder. Reinsert the plug and switch on. If the bulb works, reinstall the light cover by inserting the rear lug and pushing up to locate the front two lugs.

4. If the light still fails to work, switch off at the socket outlet and pull out the mains plug. Replace the bulb with a new 15 watt (max) screw cap E14 (SES) bulb.

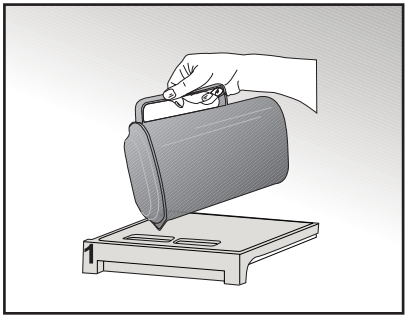
5. Carefully dispose of the burnt-out light bulb immediately.

Replacement light bulb can easily be obtained from a good local electrical or DIY store.

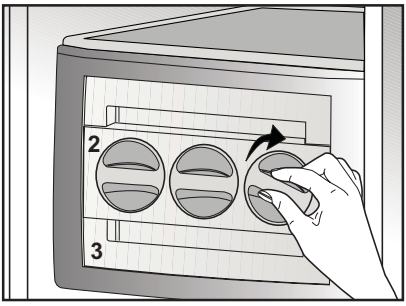
Icematic

* When the Icematic water supply reservoir **(1)** is removed from its place in order to fill it up, it must be replaced within two minutes after it is filled with water. The nozzle of the system will open and the Icematic cells will be filled with water automatically as soon as the cartridge is seated in its place. Your ice will be ready approximately in two 2 hours.



• Do not remove the Icematic **(2)** from its seating to take ice.

• Turn the knobs on it clockwise as illustrated in the figure.



Ice cubes in the cells will fall down in to the ice bank **(3)** below.

• You may take out the ice bank and serve the ice cubes.

• If you wish, you may keep the ice cubes in the ice bank.

The ice bank is just for accumulating ice cubes. Do not put water in it. Otherwise, it will break.

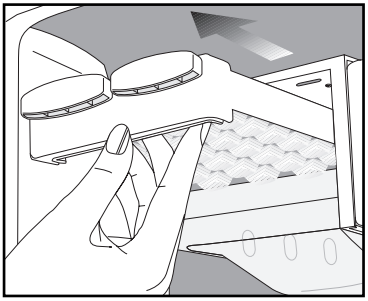
About water supply reservoir

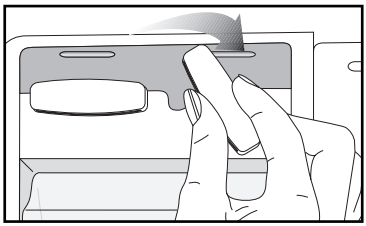
Remove the water supply reservoir and fill it up with water. After filled up with water, the reservoir must be pushed forward into its seating until a “click” sound is heard. If there is any ice in the reservoir, wait until it melts. Water supply reservoir has a capacity of approximately 290 ml.

Using the Icematic

- Fill the Icematic with water and place it into its seat. Your ice will be ready approximately in two hours. Do not remove the Icematic from its seating to take ice.
- Turn the knobs on it clockwise by 90 degrees. Ice cubes in the cells will fall down into the ice storage container below.
- You may take out the ice storage container and serve the ice cubes.
- If you wish, you may keep the ice cubes in the ice storage container.
- The ice storage container is just for accumulating ice cubes. Do not freeze water in it. Otherwise, it may break.

(The illustrated figure is only an example and does not match exactly with your product.)



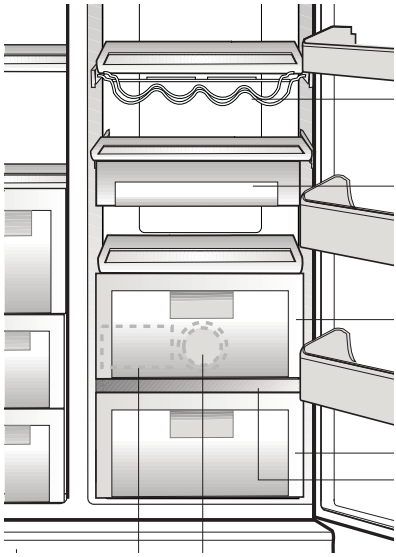


Chiller compartment

If you wish to use the storage container under the shelf as the Chiller compartment, the storage container under the shelf should be placed as shown in the picture.

Chiller compartments enable the foods to be frozen become ready for freezing. You can also use these compartments to store your food at a temperature a few degrees below the fridge compartment.

You can increase the inner volume of your refrigerator by removing any of the chiller compartments. To do this, pull the compartment towards yourself; the compartment will lean against the stopper and stop. This compartment will be released when you lift it about 1 cm and pull it towards yourself.



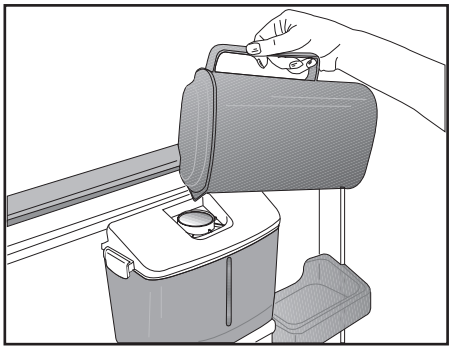
Water Dispenser

Water dispenser is a very useful feature based on reaching cold water without opening the door of your refrigerator. As you will not have to open your refrigerator door frequently, you will have saved energy.

Using the water spring
Push the arm of the water dispenser with your glass. The dispenser will cease operating once you release the arm.

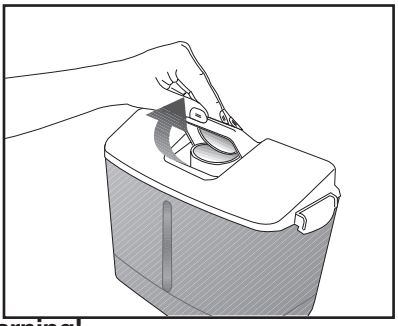
When operating the water dispenser, maximum flow can be obtained by pressing the arm fully. Please remember that the amount of flow from the dispenser is subject to the degree you press the arm.

As the level of the water in your glass/ container rises, slightly lessen the pressure on the arm to prevent the overspill. If you slightly press the arm, the water will drop; this is quite normal and not a failure.

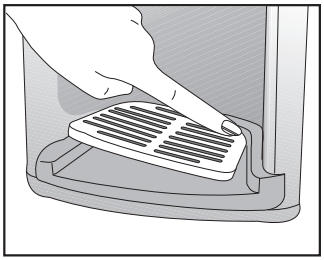


Filling the water dispenser water reservoir
Open the cover of the water reservoir as shown in the figure. Fill in the pure and clean drinking water. Close the cover.

To avoid flowing of water by mistake, we recommend you to lock the water dispenser.



Warning!
- Do not fill the water reservoir with any other liquid except for water such as fruit juices, carbonated beverages or alcoholic drinks which are not suitable to use in the water dispenser. Water dispenser will be irreparably damaged if these kinds of liquids are used. Warranty does not cover such usages. Some chemical substances and additives contained in these kinds of drinks/liquids may damage the water reservoir material.



- Use clean and pure drinking water only.
- Capacity of the water reservoir is 2.2 liters (3.8 pints); do not overfill.
- Push the arm of the water dispenser with a rigid glass. If you are using disposable plastic glasses, push the arm with your fingers from behind the glass.
- Safety lock is intended to provide ease of usage when filling the water reservoir and at the same time to prevent little children to tamper with the water dispenser.

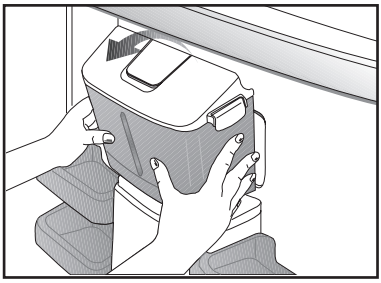
Cleaning the water reservoir

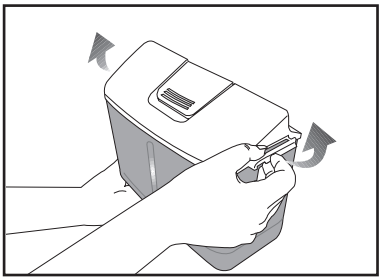
Take out the water reservoir, release the latches on both sides and detach the upper cover mechanism from the water reservoir. After cleaning the water reservoir with warm clean water, replace the upper cover mechanism and lock the latches.

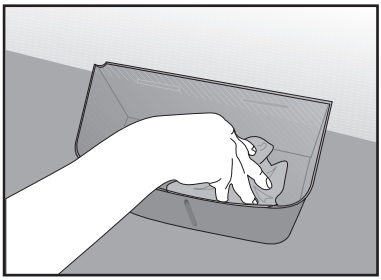
When mounting the water reservoir, make sure that the hooks behind it are securely attached to the hangers on the door. Make sure that the parts removed (if any) during cleaning are properly attached to their original places. Otherwise, water leakage may occur.

Important:

Components of the water reservoir and water dispenser should not be washed in dishwasher.







Water tray

Water that dripped while using the water dispenser accumulates in the spillage tray. Take out the spillage tray by pulling it towards yourself and empty it regularly.

Take out the plastic strainer by pressing it on sides as shown in the figure.

Take the water valve out of the water reservoir as shown in the figure. When replacing it, make sure that the O-ring seal is properly placed.

WARNING: Connect only to a drinking water line.

6 Cleaning and care

⚠ Never use gasoline, benzene or similar substances for cleaning purposes.

⚠ We recommend that you unplug the appliance before cleaning.

ⓘ Never use any sharp abrasive instrument, soap, household cleaner, detergent and wax polish for cleaning.

ⓘ Use lukewarm water to clean the cabinet of your refrigerator and wipe it dry.

ⓘ Use a damp cloth wrung out in a solution of one teaspoon of bicarbonate of soda to one pint of water to clean the interior and wipe it dry.

⚠ Make sure that no water enters the lamp housing and other electrical items.

⚠ If your refrigerator is not going to be used for a long period of time, unplug the power cable, remove all food, clean it and leave the door ajar.

ⓘ Check door seals regularly to ensure they are clean and free from food particles.

⚠ To remove door racks, remove all the contents and then simply push the door rack upwards from the base.

ⓘ Tea is one of the best deodorants. Open hydroxyl (OH) ends of Catechin substance molecules in the tea hold the odor creating volatile organics to remove unpleasant odors.

Protection of plastic surfaces

ⓘ Do not put the liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of your refrigerator. In case of spilling or smearing oil on the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

7 Recommended solutions for the problems

Please review this list before calling the service. It might save you time and money. This list includes frequent complaints that are not arising from defective workmanship or material usage. Some of the features described here may not exist in your product**.**

The refrigerator does not operate
• Is the refrigerator properly plugged in? Insert the plug to the wall socket. • Is the fuse of the socket which your refrigerator is connected to or the main fuse blown out? Check the fuse.
Condensation on the side wall of the fridge compartment
• Very cold ambient conditions. Frequent opening and closing of the door. Highly humid ambient conditions. Storage of food containing liquid in open containers. Leaving the door ajar. • Switching the thermostat to a colder degree. • Decreasing the time the door left open or using it less frequently. • Covering the food stored in open containers with a suitable material. • Wipe the condensation using a dry cloth and check if it persists.
Compressor is not running
• Protective thermic of the compressor will blow out during sudden power failures or plug-out plug-ins as the refrigerant pressure in the cooling system of the refrigerator has not been balanced yet. • Your refrigerator will start running approximately after 6 minutes. Please call the service if your refrigerator does not startup at the end of this period. • The fridge is in defrost cycle. This is normal for a full-automatically defrosting refrigerator. Defrosting cycle occurs periodically. • Your refrigerator is not plugged into the socket. Make sure that he plug is inserted tightly to the wall socket. • Are the temperature adjustments correctly made? There is a power failure. Call your electricity supplier.
The fridge is running frequently or for a long time.

- Your new refrigerator may be larger than the previous one. This is quite normal. Large refrigerators operate for a longer period of time.
- The ambient room temperature may be high.This is quite normal.
- The refrigerator might have been plugged in recently or might have been loaded with food. Cooling down of the refrigerator completely may last for a couple of hours longer.
- Large amounts of hot food might have been put in the refrigerator recently. Hot food causes longer running of the refrigerator until they reach the safe storage temperature.
- Doors might have been opened frequently or left ajar for a long time. The warm air that has entered into the refrigerator causes the refrigerator to run for longer periods. Open the doors less frequently.
- Freezer or fridge compartment door might have been left ajar. Check if the doors are tightly closed.
- The refrigerator is adjusted to a very low temperature. Adjust the refrigerator temperature to a warmer degree and wait until the temperature is achieved.
- Door seal of the fridge or freezer may be soiled, worn out, broken or not properly seated. Clean or replace the seal. Damaged/broken seal causes the refrigerator to run for a longer period of time in order to maintain the current temperature.

Freezer temperature is very low while the fridge temperature is sufficient.

- The freezer temperature is adjusted to a very low temperature. Adjust the freezer temperature to a warmer degree and check.

Fridge temperature is very low while the freezer temperature is sufficient.

- The fridge temperature is adjusted to a very low temperature. Adjust the fridge temperature to a warmer degree and check.

Food kept in the fridge compartment drawers are freezing.

- The fridge temperature is adjusted to a very low temperature. Adjust the fridge temperature to a warmer degree and check.

Temperature in the fridge or freezer is very high.

- The fridge temperature is adjusted to a very high degree. Fridge adjustment has an effect on the temperature of the freezer. Change the temperature of the fridge or freezer until the fridge or freezer temperature reaches to a sufficient level.
- The door might be left ajar. Close the door completely.
- Large amounts of hot food might have been put in the refrigerator recently. Wait until the fridge or freezer reaches the desired temperature.
- Refrigerator might have been plugged in recently. Cooling down of the refrigerator completely takes time because of the size.

Noise similar to the sound of seconds heard from an analog clock is coming from the refrigerator.

- This noise is coming from the solenoid valve of the refrigerator. Solenoid valve functions for the purpose of ensuring coolant passage through the compartment which can be adjusted to cooling or freezing temperatures, and performing cooling functions. This is normal and is not fault cause.

The operation noise increases when the refrigerator is running.

- The operating performance characteristics o f the refrigerator may change according to the changes in the ambient temperature. It is normal and not a fault.

Vibrations or noise.

- The floor is not even or it is weak. The refrigerator rocks when moved slowly. Make sure that the floor is level, strong and capable to carry the refrigerator.
- The noise may be caused by the items put onto the refrigerator. Such items should be removed from the top of the refrigerator.

There are noises like liquid spilling or spraying.

- Liquid and gas flows happen in accordance with the operating principles of your refrigerator. It is normal and not a fault.

There is a noise like wind blowing.

- Air activators (fans) are used in order to allow the refrigerator to cool efficiently. It is normal and not a fault.

Condensation on the inner walls of refrigerator.

- Hot and humid weather increases icing and condensation. It is normal and not a fault.
- The doors are ajar. Make sure that the doors are closed completely.
- Doors might have been opened very frequently or they might have been left open for along time. Open the door less frequently.

Humidity occurs on the outside of the refrigerator or between the doors.

- The weather may be humid. This is quite normal in humid weather. When the humidity is less, condensation will disappear.

Bad odour inside the refrigerator.
• Inside of the refrigerator must be cleaned. Clean the inside of the refrigerator with a sponge, warm water or carbonated water. • Some containers or packaging materials might be causing the smell. Use a different container or different brand packaging material.
The door(s) is (are) not closing.
• Food packages may prevent the door's closing. Replace the packages that are obstructing the door. • The refrigerator is probably not completely vertical on the floor and it might be rocking when slightly moved. Adjust the elevation screws. • The floor is not level or strong. Make sure that the floor is level and capable to carry the refrigerator.
Crispers are stuck.
• The food might be touching the ceiling of the drawer. Rearrange food in the drawer.

GUARANTEE DETAILS

Your new Beko product is guaranteed against the cost of breakdown repairs for twelve months from the date of the original purchase.

What is covered?

- Repairs necessary as a result of faulty materials, defective components or manufacturing defect.
- The cost of functional replacement parts, but excluding consumable items.
- The labour costs of a Beko approved repairer to carry out the repair.

What is not covered?

- Transit, delivery or accidental damage or misuse and abuse.
- Cabinet or appearance parts, including knobs, flaps, handles or container lids.
- Accessories or consumable items including but not limited to, ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs required as a result of unauthorised repair or inexpert installation that fails to meet the requirements contained in the user instruction book.
- Repairs to products used on commercial or non-residential household premises.
- Loss of frozen food in freezers or fridge/freezers. (Food loss insurance is often included within your household contents insurance policy, or may be available separately from your retailer).

Important notes.

- Your Beko product is designed and built for domestic household use only.
- The guarantee will be void if the product is installed or used in commercial or non-residential domestic household premises.
- The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided.
- Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dishwashers and Electric Cookers
- Gas Cookers must only be installed by a CORGI (or BORD GAIS) registered Gas Installer.
- The guarantee is given only within the boundaries of the United Kingdom and the Republic of Ireland.
- The guarantee is applicable only to new products and is not transferable if the product is resold.
- Beko disclaims any liability for incidental or consequential damages.

HOW TO OBTAIN SERVICE

Please keep your purchase receipt or other proof of purchase in a safe place; you will need to have it should the product require attention under guarantee.

You should also complete the details below; it will help us assist you when requesting service. (The model number is printed on the Instruction Booklet and the serial number is printed on the Rating Label affixed to the appliance)

Model No: **Serial No:** **Retailer:** **Date of purchase:**

For service under guarantee simply telephone the appropriate number below

UK Mainland & Northern Ireland

Fridges & Freezers	0845 6004903
Electric Cookers	0845 6004902
Gas & Dual Fuel Cookers	0845 6004905
Washing Machines & Dishwashers	0845 6004906

Republic of Ireland

All Refrigeration, All Cookers Washing Machines & Dishwashers	01 862 3411

Before requesting service please check the trouble-shooting guide in the Operating Instructions as a charge may be levied where no fault is found even though your product may still be under guarantee.

Service once the manufacturers guarantee has expired.

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document. Otherwise please call the appropriate number above where service can be obtained at a charge.

Should you experience any difficulty in obtaining service please contact the Beko Customer Help-Line. Tel: 0845 6004911 e-mail: service@beko.co.uk

BEKO

BEKO plc
Beko House
Caxton Way
Watford
Hertfordshire
WD18 8UF
Tel: 0845 6004911
Fax: 0845 6004922
e-mail: service@beko.co.uk
website: www.beko.co.uk

Printed in Turkey

Part no: **48 8645 0000**
Revision no: **0**